

Rayloc® Gets Off to Fast Start with Document Process Automation

Customer Challenge

- Required document solution capable of seamlessly integrating with Microsoft Dynamics AX
- Existing electronic document solution tied exclusively to specific printers
- Lack of XML-based functionality limited broader use of electronic documents

Solution

Create!form for Microsoft Dynamics AX

Benefits

- Create!form's flexibility enables Rayloc to use any printer
- Ease-of-use enables fast, cost-effective document composition
- Breadth of capabilities creates opportunity for streamlining other core processes, including Positive Pay



Create!form® for Microsoft Dynamics® AX Helps Auto Parts Maker Drive the Business

A division of Genuine Parts Company, Rayloc is a leading re-manufacturer of automotive parts and supplier to Napa Auto Parts. The Atlanta-based company manufactures and distributes a wide range of auto parts such as starters, alternators and brake shoes at four facilities located across the United States in Kentucky, Utah, Tennessee and Maryland.

ERP Migration Fuels Upgrade Discussion

Early in 2006, Rayloc initiated a project to migrate from its existing Enterprise Resource Planning (ERP) system to a Microsoft environment, powered by Microsoft Dynamics AX. Migrating to Microsoft Dynamics AX would provide the organization with the opportunity to introduce greater degrees of flexibility and ease-of-use into core business processes. For many organizations, particularly those in manufacturing, ERP migration projects often open the door for organizations to reevaluate the value derived from solutions that support the ERP function. With Rayloc, the migration provided the perfect opportunity to upgrade its document output capabilities for business documents such as purchase orders and accounts payable checks.

Bottomline Emerges at the Head of the Pack

Although Rayloc previously leveraged a printer-based solution to transition away from pre-printed forms, the solution's dependency on specific printers and its lack of XML functionality weakened the solution's long-term appeal. Through a survey of document process automation solutions, Rayloc executives quickly identified Bottomline Technologies' Create!form as the ideal solution to meet its needs.

Integrating seamlessly with industry-leading ERP systems, including Microsoft Dynamics AX, the Create!form product suite enables users to extend their ERP investment through advanced output formatting capabilities that replace paper-based documents and forms with more efficient and cost-effective electronic document processes. Using standard ERP output, these customized electronic documents can be delivered across multiple channels such as fax, email, print or the Web via automated routing logic.

Rayloc Enters the ROI Fast Lane

Deployed in February 2007, Bottomline's solution has yielded immediate benefits. Createlform's inherent flexibility has allowed Rayloc to become "printer agnostic," eliminating its reliance on a single print vendor. And the solutions ease-of-use has paved the way for faster, more cost-effective composition of critical transactional documents. As the implementation progressed, Rayloc expanded the types of documents composed and delivered via the Createlform suite to include invoices, financial statements, packing slips and export documents.

In the future, the company plans to leverage the suite's CheckDefense™ module, which will allow the company to quickly format its Positive Pay files without having to engage in complex reformatting.



About Bottomline Technologies

Bottomline Technologies (NASDAQ: EPAY) provides cloud-based payment, invoice and banking solutions to corporations, financial institutions and banks around the world. The company's solutions are used to streamline, automate and manage processes involving payments, invoicing, global cash management, supply chain finance and transactional documents. Organizations trust Bottomline to meet their needs for cost reduction, competitive differentiation and optimization of working capital. Headquartered in the United States, Bottomline also maintains offices in Europe and Asia-Pacific. For more information, visit www.bottomline.com.



Think *Green*
Think Bottomline



Bottomline.com

Corporate Headquarters
Portsmouth, NH 03801 USA
tel 1.800.472.1321, +1.603.436.0700
email info@bottomline.com

Europe, Middle East, Africa
Reading, Berkshire RG17 JX UK
tel +44.118.925.8250
email emea-info@bottomline.com

Asia-Pacific
Hawthorn East, VIC, 3123 Australia
tel +61.3.9824.6888
email ap_info@bottomline.com