



Skanska's Transactional Document Strategy on Firm Ground with Create!form®, Bottomline's Document Process Automation Platform

Implementation Partner OneNeck IT Services Helps National Construction Services Provider Extend Value of Oracle® JD Edwards Implementation

Headquartered in Parsippany, NJ, Skanska USA Building Inc. is a leading national and local provider of construction, pre-construction consulting, general contracting and design-build services to a broad range of U.S. industries including life sciences, healthcare, transportation, and sports and entertainment. The company, which is part of the Skanska AB global group of companies, has approximately 3,800 employees.

In late 2002, the company kicked off an enterprise-wide IT consolidation project aimed at migrating all of its then seven separate companies onto an Oracle JD Edwards EnterpriseOne environment.

Evolving Business Needs Require New Approach

In 2005, Skanska sought the assistance of OneNeck IT Services to help support its EnterpriseOne implementation. Based in Scottsdale, Arizona, OneNeck IT Services is a leading ERP outsourcing services provider to mid-market enterprises. The company's global solutions allow organizations to improve ERP system performance and leverage their enterprise applications to deliver measurable business benefits.

With Skanska's business evolving, the company realized that its existing document solution's lack of flexibility and inherent complexity, particularly with regard to generating accounts payable payments on a nationwide basis, no longer served its needs. With a modular architecture and reputation for delivering success within Oracle JD Edwards environments, selecting Create!form was an easy decision for Skanska and OneNeck.

Bottomline's award-winning document process automation solution allows organizations to automate and manage business processes that rely heavily on transactional documents. Through the electronic composition, routing, delivery and storage of transactional documents, organizations can operate and interact with customers and suppliers more efficiently and cost-effectively. Integrating with industry-leading Enterprise Resource Planning (ERP) systems such as Oracle JD Edwards EnterpriseOne and Oracle JD Edwards World, solution users leverage the platform to quickly create and deliver these electronic documents across multiple communication channels such as fax, email, print or the Web.

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Flexibility and Ease of Use Help Drive New Efficiencies

Since fully deploying Bottomline's Create!form solution in March 2007, Skanska has been able to leverage the solution's native flexibility and ease of use to interject greater levels of efficiency into its AP and payroll check creation processes. Through advanced formatting and personalization capabilities native to Create!form Designer® and Create!form Director®, such as the ability to tailor digital signatures based on a specific construction project or joint business venture, Skanska has been able to generate and distribute approximately 30,000 AP and payroll checks per month. The majority of these payments are printed remotely at corporate offices and construction sites around the country using various printer types and both letter- and legal-size check stock.

Challenge

- Lack of flexibility and complexity of existing document solution no longer accommodated company's evolving needs

Solution

- Bottomline's Create!form solution

Benefits

- Ease of use allows for fast formatting and customization of 30,000 AP and payroll payments per month
- Email distribution of documents has eliminated paper-based employee reimbursement notifications
- Addition of Positive Pay capabilities has provided an industry-standard tool for guarding against payment fraud

Further return on investment has been gained through the addition of Create!email®, the platform's module for electronic document distribution, and the use of Check Defense®, Bottomline's Positive Pay solution for check printing environments. By adding capabilities for electronic document distribution, the company is now able to email direct deposit notifications for expense reimbursements to employees, eliminating the need to print and mail notifications each time an expense check run is initiated.

And with the solution's Positive Pay capabilities, Skanska has an industry-standard tool with which to prevent payment fraud. With each check run, several of Skanska's banks automatically receive a Positive Pay file detailing information relevant to payments issued. In the event the information on the check does not match the report, payment is withheld until the bank receives an approval or denial from the company. In the future, the company plans to work with OneNeck to leverage the Positive Pay capabilities with additional banks.

“One of the primary reasons we recommended Bottomline's solution to Skanska was the company's track record for successfully integrating with Oracle JD Edwards,” said Russ Karr, OneNeck IT Services Corporation. “The ease with which Bottomline's solution integrated with JD Edwards and the ability to quickly learn how to compose and generate various transactional documents enabled us to complete the Create!form implementation using just 3 days of Bottomline's consulting services.”

About Bottomline

Bottomline Technologies (NASDAQ: EPAY) provides collaborative payment, invoice and document automation solutions to corporations, financial institutions and banks around the world. The company's solutions are used to streamline, automate and manage processes and transactions involving global payments, invoice approval, purchase-to-pay, collections, cash management and document process automation. Organizations trust these solutions to meet their needs for cost reduction, competitive differentiation and optimization of working capital. Headquartered in the United States, Bottomline also maintains offices in Europe and Asia-Pacific. For more information, visit www.bottomline.com.



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